



Cart Placement Guide

- » Place cart at curb no later than **6am** on service day
- » Cart must be within **1-2 feet** of street or road
- » **4 feet away** from fences, mailboxes, cars, etc.

Dear Commercial User:

We are pleased to announce the new, sanitary cart program. Over the coming months, a new garbage receptacle will be delivered to your commercial location. This new “cart” will replace your old garbage cans. The cart program is easy-to-use and provides customers with a more convenient, efficient, and sanitary way to collect and dispose of their garbage. It also greatly reduces litter, animal scavenging and odors. **During the month of March, you can choose either a 64 gallon or 96 gallon cart - whichever suits your weekly needs best. To make this selection, please visit www.idwaste.com or call 208-365-6103. If you do not make a selection by April 1, 2020, you will receive a standard 96-gallon cart.**

In some areas, due to routing or other uncontrollable factors, such as street or overhead clearance limitations, **you may be asked to place your cart in a new location** for weekly service so that it can be safely reached by the collection trucks. Your cooperation allows the system to operate properly and is greatly appreciated. The collection trucks have a mechanical or robotic claw designed to pick up and empty the cart. Please see the helpful “Cart Placement Guide” above on how to position your cart for weekly service.

Please Note: For the first 6 months following delivery of your new cart, there are no restrictions on setting out one extra 32-gallon garbage can for overflow purposes. Thereafter, any overflow cans must have a visible overflow sticker or you may order an extra cart. The carts Emmett Sanitation distributes specifically match the collection equipment and they cannot service or accept liability for damaging customer-owned carts of any type.

Frequently Asked Questions

Where do I place my cart for pick up?

You can place the cart curbside, or as close to the curb as possible by 6am on collection day. Placement shall be at least four feet from any obstruction: including vehicles, fences, mailboxes, trees, shrubs, utility poles and building overhangs (must have 14 feet minimum of overhead clearance). The cart must also be placed in a visible location where there is no risk to it being blocked by cars and trucks.

What if I am physically unable to bring the cart from my commercial location to the curb?

Carry-out service is available to those with a legitimate disability. Customers requiring this service can fill out a Carry-out application. Once the application is received by Emmett Sanitation and approved by Public Works, the cart will be serviced from a designated location. The cart will be returned the same location after dumping. Carts must be visible from the street and cannot be kept inside structures or behind fences. If animals are present, the cart will not be serviced.

Do you offer different cart sizes?

Customers can choose from a 64- or 96-gallon option.

Can I get more than one cart?

For a small monthly fee, you may order an extra cart by calling Emmett Sanitation at 208-365-6103.

What types of waste can I put in the cart?

You can place all light commercial garbage into the cart. Do not put hot ashes, coals, construction or demolition debris, rocks, dirt, used motor oil or other hazardous material in the cart.

What if I need to dispose of a large item that will not fit into the cart?

If you have a large item that will not fit into the cart, please contact Emmett Sanitation. You can easily arrange disposal for mattresses, furniture, appliances, etc. by calling 208-365-6103.

How do I dispose of my old garbage cans?

Customers should clearly mark the old cans *or* contact Emmett Sanitation to arrange removal at no charge. Some commercial users may find it helpful to retain an old can to be used with the overflow sticker program.

Will you pick up anything that is placed outside the cart?

For the first 6 months only, you may set out one extra 32-gallon can *without* an overflow sticker. Thereafter, Overflow Stickers are required to be used under the new program. Overflow trash must be placed in a 32-gallon garbage can, bagged first. One sticker per can.

Guidelines:

- Overflow Stickers will work on 32-gallon cans only; bags of trash set out at the curb will not be collected.
- Each sticker allows for a single use and will be removed at the time of pick-up.
- Overflow stickers never expire so you can use them year to year.

How much do the overflow stickers cost and where do I get them?

Each year, commercial users will receive five FREE Overflow Stickers with a Utility Billing at no charge. You may order additional stickers by calling Emmett Sanitation. One sheet of five stickers costs \$7.00.

Emmett Sanitation 2020 Holiday Schedule 208-365-6103	
January	New Year's Day 1/1/20 CLOSED (<i>Services Wednesday – Friday will be one day behind</i>), Human Rights Day 1/20/20 CLOSED (<i>Services Monday – Friday will be one day behind</i>)
February	Presidents Day 2/17/20 CLOSED (<i>Services Monday – Friday will be one day behind</i>)
May	Memorial Day 5/25/20 CLOSED (<i>Services Monday – Friday will be one day behind</i>)
July	Independence Day 7/3/20 CLOSED (<i>Friday services will be one day behind</i>)
September	Labor Day 9/7/20 CLOSED (<i>Services Monday – Friday will be one day behind</i>)
October	Columbus Day 10/12/20 CLOSED (<i>Services Monday – Friday will be one day behind</i>)
November	Veteran's Day 11/11/20 CLOSED (<i>Services Wednesday – Friday will be one day behind</i>), Thanksgiving Day 11/26/20 CLOSED (<i>Services Thursday & Friday will be one day behind</i>)
December	Christmas Day 12/25/20 CLOSED (<i>Friday Services will be one day behind</i>)

“To help control odor and reduce litter - remember to bag your trash before placing inside the cart.”